# **Leicester City Council**

# **Division of Public Health Performance Report**

# 2017/18 Quarter 2

# **Contents and Summary RAG ratings**

Public Health Services	P	age no.		Pa	age no.
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## **RAG** ratings for overall performance of service

Green – no issue identified, no action required.

Amber – some concerns/issues to be addressed.

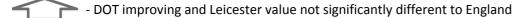
- Serious issues to be addressed, immediate action required.

Grey — there are problems with data or other technical aspects of the report which make it unreliable to arrive at judgements at this point.

### **Public Health Outcome Framework trend indicators**

Arrows are used to show the direction of travel (DOT) from the previous reporting period, and the colour represents statistical significance compared with England





- DOT improving and Leicester value significantly worse than England

- DOT worsening and Leicester value significantly better than England

- DOT worsening and Leicester value not significantly different to England

- DOT worsening and Leicester value significantly worse than England

- DOT not available and Leicester value significantly better than England

- DOT not available and Leicester value not significantly different to England

- DOT not available and Leicester value significantly worse than England

Sig DOT

# Division of Public Health Performance Report: 2017/18 Quarter 2

Healthy Together: Healthy Child Programme, 0-19 year olds

Provider: Leicestershire Partnership Trust

Koy Porformanco Indicators

Purpose of service: The 0-19 Healthy Child Programme (know locally as Healthy Together) is an early intervention and prevention programme that is offered to every family with children and young people aged between 0-19 years living in Leicester city. It offers evidence-based developmental reviews, information and interventions to support the healthy development of children and young people.

# Relevant PHOF indicators:

0.1i - Healthy life expectancy at birth, Male

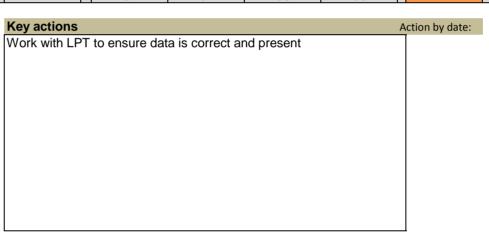
areremp redet	10.11 - Healthy life expectancy at birth, Male		
	0.1i - Healthy life expectancy at birth, Female		
	4.01 - Infant mortality		
	2.01 - Low birth weight of term babies		
	2.02i - Breastfeeding - Breastfeeding initiation		
	2.02ii - Breastfeeding - Breastfeeding prevalence at 6-8 weeks after birth - historical method		
	2.03 - Smoking status at time of delivery		
	2.04 - Under 18 conceptions		
	2.07i - Hospital admissions caused by unintentional and deliberate injuries in children (aged 0-4 years)		
Overall progress rating: Green	2.05ii - Proportion of children aged 2-21/2 yrs offered ASQ-3 as part of the Healthy Child Programme or integrated review		
			<u> </u>
Activity Q1 2015-16	Q2 2015-16   Q3 2015-16   Q4 2015-16   <mark>Q1 2016-17   Q2 2016-17   Q3 2016-17   Q4 2016-17   Q1 2017-18   Q2 2017-18   Q3 2017-18   Q3 2017-18   Q4 2018-18   Q4</mark>	18	

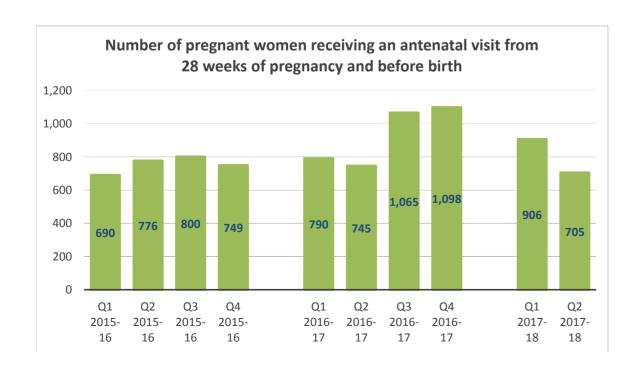
Key Performance Indicators	Activity	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18	
Antenatal contact														
Number of pregnant women receiving an antenatal visit from 28	Target													
weeks of pregnancy and before birth	Actual	690	776	800	749	790	745	1065	1098	906	705			
Percentage of pregnant women exposed to household smoke					·	•								
(Information only)	Actual										30%			
10-14 days New baby review														
Denom: Total number of infants who turned 30 days within the														
quarter	Actual	1251	1305	1371	1272	1298	1372	1241	1185	1175	1284			
Number of babies receiving a new baby review at 10-14 days	Actual	1131	1180	1249	1128	1177	1280	1138	1095	1081	1232			-
% of babies turning 30 days within quarter receiving a new baby		90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	
review at 10-14 days	Target Actual	90.0%	90.0%	90.0%	89%	90.0%	90.0%	90.0%	90.0%	90.0%	96%	90.0%	90.0%	
Number of babies recorded as totally/partially breastfed at 10-14		90%	90%	91%	89%	91%	93%	92%	92%	92%	90%			
														-
days % of babies babies recorded as totally/partially breastfed at 10-	Actual													-
14 days (information only)	Actual										98%			
6-8 week review	Actual										90%			
Denom: Total number of infants due a 6-8wk review by the end		1												
of the quarter	Actual	1273	1329	1316	1325	1223	1398	1306	1204	1323	1242			
<u> </u>	Actual	1273	1329	1310	1323	1223	1390	1300	1204	1323	1242			<del>-   -  </del>
Number of babies receiving a 6-8 week review	Actual	1139	1163	1211	1199	1103	1285	1196	1123	973	1124			+
	Target	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%	-
% of babies receiving a 6-8 week review	Actual	89%	88%	92%	90%	90%	92%	92%	93%	74%	90%	90 /0	30 /0	
Number of babies with breastfeeding status recorded at 6-8	Actual	0370	0070	32 /0	3070	3070	JZ /0	32 /0	3370	1 7 70	3070			-
weeks	Actual	1180	1148	1088	1262	1174	1342	1306	1119	1317	1533			
	Target	1100	1140	1000	1202	1177	1042	1000	1113	1017	1000			$\rightarrow$
% of babies with breastfeeding status recorded at 6-8 weeks	Actual	93%	86%	83%	95%	96%	96%	100%	93%	100%	123%			
Number of babies recorded as totally/partially breastfed at 6-8	Actual	3070	0070	0070	3070	3070	3070	10070	3070	10070	12070			
weeks	Actual	760	732	643	776	698	800	764	697	942	1121			
	Target	700	102	0.10	770	- 000	000	701	007	012	1121			
% of babies recorded as totally/partially breastfed at 6-8 weeks	Actual	60%	55%	49%	59%	57%	57%	58%	58%	71%	90%			
4 month review														
Denom: Number of babies eligible for 4 month review (tbc)	Target													
Denom: Number of babies eligible for 4 month review (toc)	Actual													
Number of babies receiving a 4 month review	Target													
Trainbor of babies receiving a 4 month review	Actual													
% of babies receiving a 4 month review	Target													
	Actual										48%			
1 year development review														
Denom: Number of babies eligible for 1 year development	Target	0	0	0	0	0	0	0	0					

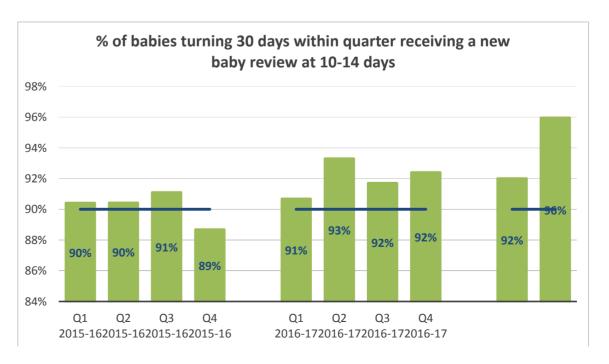
review (tbc)	Actual	1339	1361	1361	1272	1215	1338	1293	1178	1304	1304	
Number of babies receiving a 1 year development review	Target	0	0	0	0	0	0	0	0			
between 10 and 12 months	Actual	745	793	931	768	711	877	920	938	988	1000	
9/ of habitat receiving a 1 year development review	Target											
% of babies receiving a 1 year development review	Actual	56%	58%	68%	60%	59%	66%	71%	80%	76%	77%	

Key Performance Indicators	Activity	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
2-2.5 year development review													
Denom: Number of babies eligible for 2-2.5 year development	Target	0	0	0	0	0	0	0	0				
eview (tbc)	Actual	1336	1276	1246	1285	1251	1293	1293	1276	1311	1252		
lumber of babies receiving a 2-2.5 year development review	Target	0	0	0	0	0	0	0	0				
etween 2 and 2.5 years	Actual	980	961	1000	976	947	999	1040	1015	1020	1047		
of babies receiving a 2-2.5 year development review	Target												
of bables receiving a 2-2.5 year development review	Actual	73%	75%	80%	76%	76%	77%	80%	80%	78%	84%		
ntensive parenting support													
umber of families leaving the intensive support programme	Target												
eporting improved levels of parenting confidence and capacity		_											
	Actual												
umber of intensive support programme cases closed within th	e Target												
eporting period	Actual												
lumber of families participating in the Early Start programme	Target												
	Actual										48		
Breastfeeding peer support													
lumber of women receiving a response from a breastfeeding	Target	0	0	0	0	0	0	0	0				
eer supporter within 72 hours of request	Actual	0	0	1	11	11	18	206	638	0	91		
lumber of women requesting a contact from a breastfeeding	Target	0	0	0	0	0	0	0	0				
eer supporter	Actual												
of women receiving a response from a breastfeeding peer	Target												
upporter within 72 hours of request	Actual	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%		
lumber of breastfeeding peer supporters	Target	0	0	0	0	0	0	0	0				
idiliber of breastreeding peer supporters	Actual	4	13	13	22	54	54	56	56	11			

Comments on performance	Lead:	Date:
This is the first time that we have collected information from LPT on the new Healthy Together offer. As such some indicators appear for the first time, and some will no longer appear. LCC have raised a number of questions about some of the data and we are working with LPT to smooth out issues in data	СМ	Nov-17
Antenatal contact numbers are variable between quarters - need to work with LPT to ensure communication between midwifery and partners within reporting	СМ	07/11/2017
% of 6-8 week reviews - variable numbers reported as due to mobilisation and staff training for new contract. Query raised with LPT re BF status recording of	СМ	07/11/2017

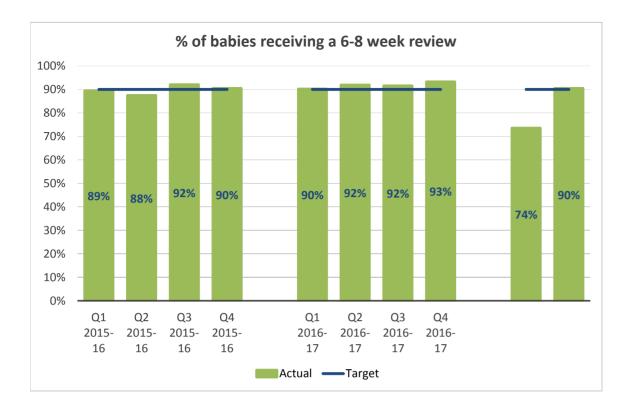


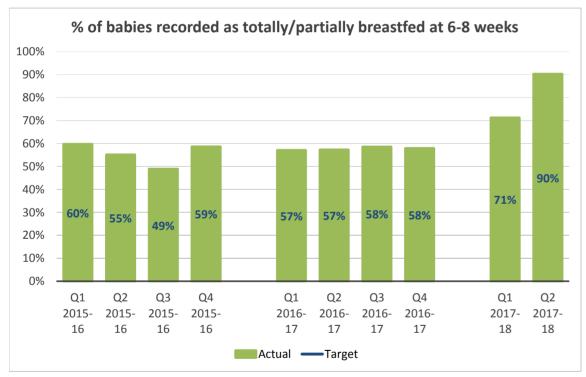


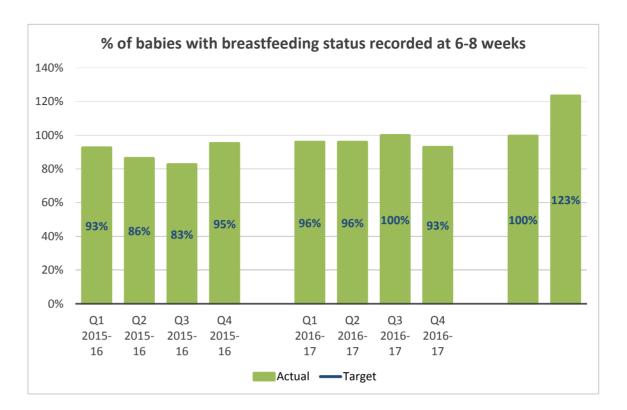


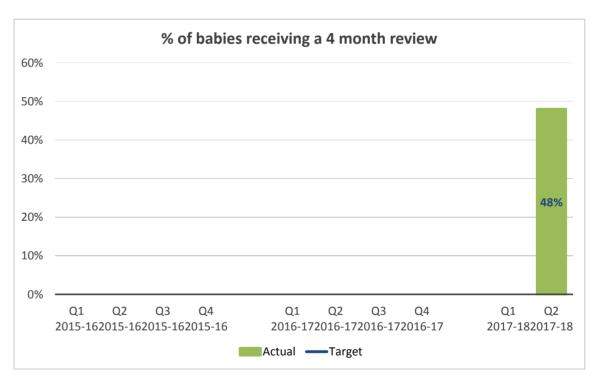
Actual

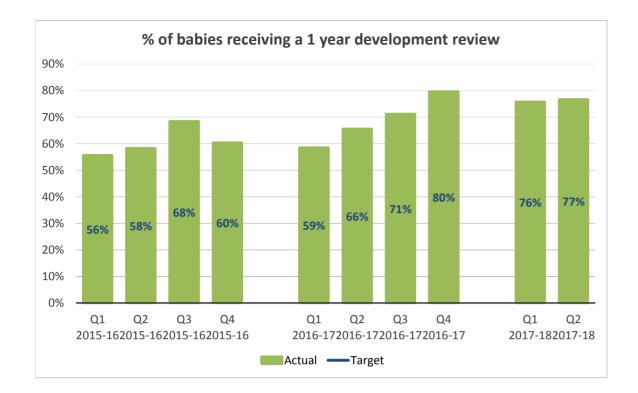
Actual —Target

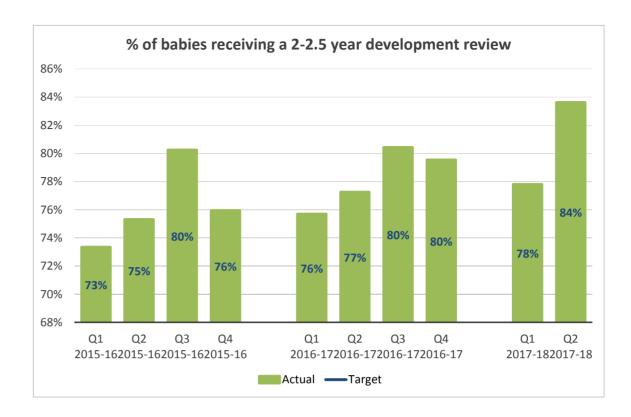












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# Division of Public Health Performance Report: 2017/18 Quarter 2

Healthy Together: Healthy Child Programme, 0-19 year olds

Provider: Leicestershire Partnership Trust

Overall progress rating:

Amber

Purpose of service: The 0-19 Healthy Child Programme (know locally as Healthy Together) is an early intervention and prevention programme that is offered to every family with children and young people aged between 0-19 years living in Leicester city. It offers evidence-based developmental reviews, information and interventions to support the healthy development of children and young people).

### Relevant PHOF indicators:

1.02ia - School Readiness: the percentage of children achieving a good level of development at the end of reception

1.02ib - School Readiness: the percentage of children with free school meal status achieving a good level of development at the end of reception

2.06i - Child excess weight in 4-5 and 10-11 year olds - 4-5 year olds

2.06ii - Child excess weight in 4-5 and 10-11 year olds - 10-11 year olds

2.07i - Hospital admissions caused by unintentional and deliberate injuries in children (aged 0-14 years)

2.10ii - Emergency Hospital Admissions for Intentional Self-Harm

4.02 - Proportion of five year old children free from dental decay

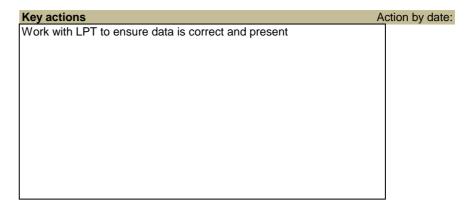
Activity
Target
Actual

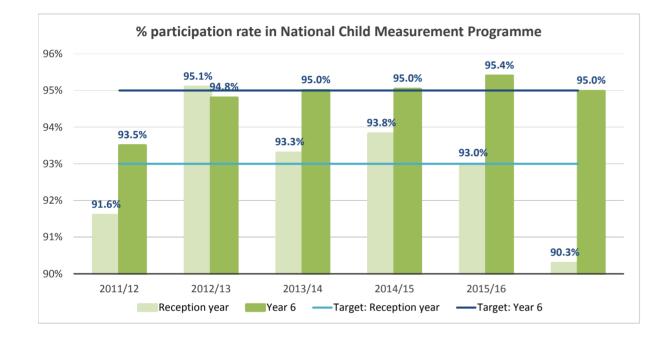
National Child Measurement Programme	Activity	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17
Number of children eligible for NCMP: reception year	Actual	4058	4242	4362	4438	4620	4862
Number of children measured in NCMP: reception year	Actual	3717	4034	4070	4164	4297	4390
% participation rate in NCMP: reception year	Target	93%	93%	93%	93%	93%	93%
	Actual	91.6%	95.1%	93.3%	93.8%	93.0%	90.3%
Number of children eligible for NCMP: year 6	Actual	3363	3566	3706	3893	4049	4283
Number of children measured in NCMP: year 6	Actual	3144	3381	3521	3700	3863	4068
% participation rate in NCMP: year 6	Target	95%	95%	95%	95%	95%	95%
	Actual	93.5%	94.8%	95.0%	95.0%	95.4%	95.0%

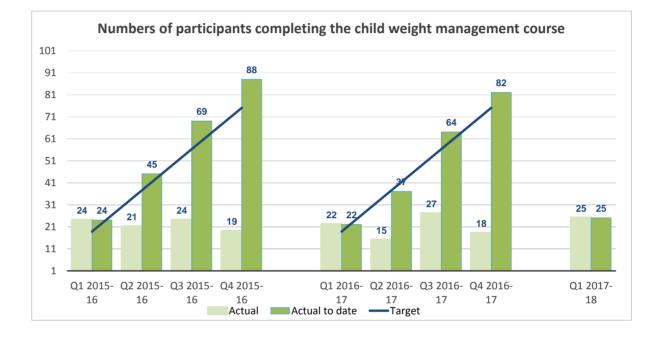
Child Weight Management Programme	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18	
Numbers of participants completing the child weight	Target	75	75	18.75	37.5	56.25	75	18.75	37.5	56.25	75	18.75				
management course	Actual	88	82	24	21	24	19	22	15	27	18	25				
	Actual to date			24	45	69	88	22	37	64	82	25				
Total participants				30	29	30	21	26	19	37	24					
Child weight management course: % completing the course	Target	65%	65%	65%	65%	65%	65%	65%	65%	65%	65%	65%				
Silid weight management course. 76 completing the course	Actual	81%	78%	81%	72%	80%	90%	85%	79%	73%	75%	76%				
	Actual												17			
Number of children completing the child weighrt management	starting												17			
programme from deprivation quintiles 1 and 2	Actual												13			
	completing												13			
	•			•		-		•		•		-				
Healthy Settings Programme	Activity											Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18	
Number of Early Years Settings in Leicester City engaged with	Target															
he Healthy Settings Programme	Actual							12	12	14	5	10				
Percentage of Early Years Settings in Leicester City engaged	Target															
vith the Healthy Settings Programme	Actual											Not yet availa	able			

Looked after children	Activity					Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18	
Percentage of Review Health Assessments for 0-5 year olds completed within 6 months since the proceeding health	Target									
assessment	Actual					Not yet availa	able			

Comments on performance	Lead:	Date:
This is the first time that we have collected information from LPT on the new Healthy Together offer. As such some indicators appear for the first time, and some will no longer appear. LCC have raised a number of questions about some of the data and we are working with LPT to smooth out issues in data reporting	СМ	Nov-17
Baselines for school health and wellbeing assessments to be established during 2017/18 Participation rate for reception year children in 2016/17 has fallen below target rate	CM HR	Nov-17 09/11/2017







Healthy Eating Initiatives in Schools

Provider: Soil Association: Food for Life Partnership

Purpose of service: To deliver an integrated food, health and sustainability support service to help schools implement a 'whole school' approach including curriculum activities, the running of the school and links into the surrounding community

Relevant PHOF indicators:

2.06i - Child excess weight in 4-5 and 10-11 year olds - 4-5 year olds

2.06ii - Child excess weight in 4-5 and 10-11 year olds - 10-11 year olds

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DOT Improving, Sig Bette DOT Worse, Sig Worse

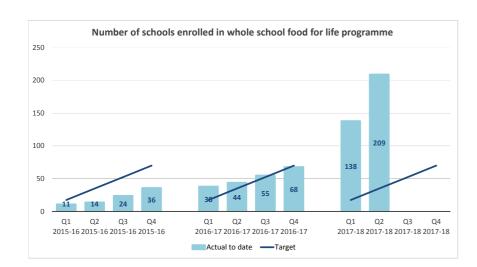
Key Performance Indicators	Activity	2016/17	2017/18	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Number of schools enrolled in whole school food for life	Target	70	70	18	35	53	70	18	35	53	70	18	35	53	70
programme	Actual			11	3	10	12	2	6	11	13	70	71		
programme	Actual to date			11	14	24	36	38	44	55	68	138	209		
Number of enrolled schools with a whole school food policy	Target cumulat	65	65	16	33	49	65	16	33	49	65	16	33	49	65
(active and being implemented)	Actual			6	4	14	6	1	3	8	18	25	25		
	Actual to date			6	10	24	30	31	34	42	60	85	110		
Number of schools achieving FFL bronze award	Target														
Number of Schools achieving it is brotize award	Actual										7				

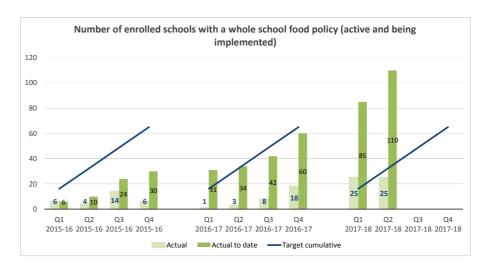
Comments on performance	Lead:	Date:
Services have reported an improvement in the number of settings and schools that	SH	
have enrolled and engaged with the healthy eating initiatives.		
2. A lunch box audit has been carried out and reported separately		
3. The contract for healthy eating initiatives in schools delivered by the Soils Association		
is not included in the 0-19 procurements - commissioners are currently considering the future of this contract		
Seeking clarification with provider regarding which schools enrolled and implementing whole school food policy		
North and ask also are list in the last the list and the list are ask and the	CaAS	02/11/2017
Number of schools enrolled in whole school food for life programme have achieved the Target for the first 2 years		
Q2 target was easily met by over 34% from the set 35 target.	CaAS	02/11/2017

Overall progress rating:

Green

Key actions	Ation by date:
Need to embed overarching numbers enrolled and FFL bronze award indicators into the data monitoring process with providers. CaAS to follow up	Q4 2016-17
Bronze Medal is not recorded and it is not in the Service Specification which was revised 2017/18 (Q1)	





# Oral health promotion

Provider: Leicester City Council

Service pupose: To support co-ordinated activity to improve oral health, reduce oral health inequalities and lay solid foundations for good oral health throughout life

Relevant PHOF indicators:

4.02 - Proportion of five year old children free from dental decay

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DOT N/A, Sig Worse

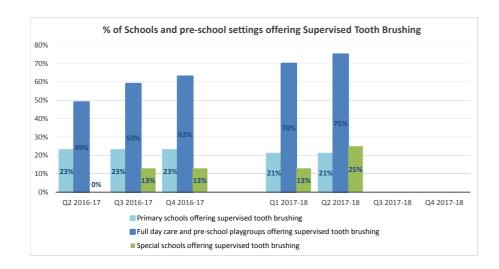
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
	Target														
Primary schools offering supervised tooth brushing	Actual num	17	18		12	16	17	17	17	17	18	16	19		
Filliary schools offering supervised tooth brushing	to date	17	10	-	12	16	17	17	17	17	10	16	19		
	Actual %	25%	23%	-	15%	25%	25%	23%	23%	23%	23%	21%	21%		
	Target														
Full day care and pre-school playgroups offering supervised	Actual num	58	84	_	37	49	58	60	67	77	84	94	90		
tooth brushing	to date		-	_	37	43	30	00				-			
	Actual %	80%	63%	-				44%	49%	59%	63%	70%	75%		
	Target														
Special schools offering supervised tooth brushing	Actual num	0	1	_	0	0	0	0	0	1	1	1	2		
	to date	0		_	U	Ü	U	U	O			'			
	Actual %	0%	13%	-	0%	0%	0%	0%	0%	13%	13%	13%	25%		
Multi-agency training: number of courses delivered	Actual	21	7	-	3	14	4	1	3	3	0	2	1		
Number of people attending	Actual	196	205	-	19	134	43	24	126	55	0	36	28		

Comments on performance	Lead:	Date:
STB programme in Special schools pilot in Ellesmere College is now complete and will be rolled out to other special schools. Previously special schools did not participate in supervised toothbrushing.	Michelle Hall	Jul-17
Few primary schools participate. We have 2 primary schools drop out of the scheme since last quarter. This was due to 'staffing issues.' The oral health promoters will be focusing on increasing the uptake in schools from Autumn 2017.		
In 2015/6 the proportions are incorrect due to the wrong denominator being used. As the number of nurseries in the city can vary from month to month, it is not possible to determine the true denominator for that financial period.		
There are no data for Q1 available due to the OHP service starting in that quarter.		
Service currently offers 2 types of formal training (1) STB, (2) Oral Health Training. To date 1372 people have been trained		Aug-17
Multi-agency training includes Health Visitors, School Nurses, LCC Staff, School Staff, Nursery Staff, Dieticians and others		
Decrease in number of nursery/pre-schools as some settings now closed		
		Nov-17

Overall progress rating:

Green

Key actions	Action by date:
During May and June, the remaining nursery settings will be targetted	May/June
for STB sign up.	2017
Primary Schools will become the next target for Supervised Toothbrushing.	Autumn 2017





## Young People Relationships and Sex Education training

Provider: Staffordshire & Stoke on Trent Partnership Trust (SSOTP)

Purpose of service: Fulfils a role to co-ordinate a programme of training, RSE support and collation of local sexual health & HIV information to identify emerging trends on behalf of and in collaboration with the population group lot providers

Relevant PHOF indicators:

2.04 - Under 18 conceptions

3.02 - Chlamydia detection rate (15-24 year olds)

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DOT Worse, Sig Worse

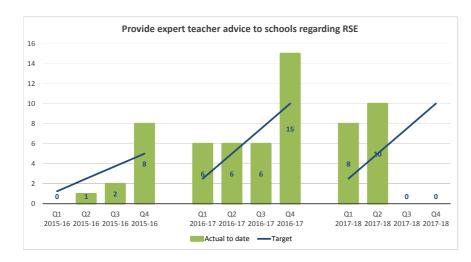
DOT Worse, Sig Worse

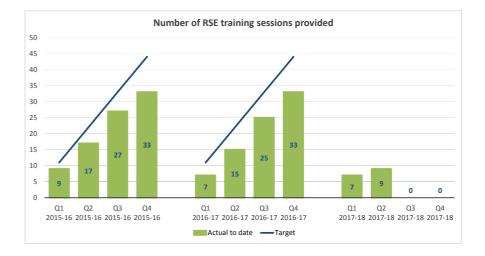
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Young People plus co-ordination of Traning, Relationships and Sex Education (RSE) Insight work															
Provide expert teacher advice to schools regarding RSE	Target	5	10	1	3	4	5	3	5	8	10	3	5	8	10
	Actual			0	1	1	6	6	0	0	9	8	2		
	Actual to date			0	1	2	8	6	6	6	15	8	10		
	Target	44	44	11	22	33	44	11	22	33	44	11			
Number of RSE training sessions provided	Actual			9	8	10	6	7	8	10	8	7	2		
	Actual to date			9	17	27	33	7	15	25	33	7	9		

	s on performance Lead: Date:	
Number of RSE training sessions consistently below target, the reason for this is not understood .  May be some issues regarding access outside term time. Follow-up with provider. 2017/18 target not set  RS GSH  18/08/	ne issues regarding access outside term time. Follow-up with provider. 2017/18 target RS 18/0	8/2017 1/2017

Overall progress rating:

Key actions	Action by date:
Discussion with provider about reasons for no increase of RSE sessions and action plan about how this could be resolved Need to set target for Quarters	Aug-17 GSH 01/11/2017





Young peoples services activity

Sexual Health Services: Integrated Sexual Health Services

Provider: Staffordshire & Stoke on Trent Partnership Trust (SSOTP)

Purpose of service: To provide an open access integrated sexual health service, including the provision of all forms of contraception and STI testing and treatment

Relevant PHOF indicators:

2.04 - Under 18 conceptions

3.04 - HIV late diagnosis

Return to summary page

DOT Worse, Sig Wors

2016 Q1 2015 Q2 2015 Q3 2015 Q4 2015 Q1 2016 Q2 2016 Q3 2016 Q4 2016 Q1 2017 Q2 2017 Q3 2017 Q4 2017 **Key Performance Indicators** Activity 2015 Target to date 16.287 24,430 32.573 24,430 Sexual Health Services: Primary activity 8.227 7.726 6.851 5.596 5.720 5.408 5.079 4.997 5.776 5.200 Primary activity - this is the most expensive issue that the patient Actual presents with 8,227 15,953 22,804 28,400 5,720 11,128 16,207 21,204 5,776 10,976 Actual to date Sexual Health Services: Secondary Activity Target to date 11,489 11,682 2,872 5,841 8,762 11,682 2,921 5,841 8,762 11,682 2,956 3,510 3,391 3,321 3,086 2,520 3,301 3,106 3,118 3,165 Secondary Activity -this is activity when a patient has presented with ore than one issue or has to reattend 6,486 3,086 6,042 8,562 11,863 3,510 6,901 10,007 13,125 3,165 Actual to date Chlamydia: Number of screens 3,300 3.300 825 1.650 2.475 3.300 825 1.650 2.475 3.300 Target to date 1,390 1,221 2,103 1,013 1,294 1,639 1,423 927 636 495 360 1,390 2,611 3,905 6,008 1,639 3,062 3,989 5,002 636 1,131 1,491 Actual to date 376 376 94 188 282 376 94 188 282 376 Target to date Chlamydia: Number of positives 110 91 93 139 96 89 67 77 73 75 35 Actual 110 201 294 433 96 185 252 329 73 148 183 Actual to date 1,100 1,100 275 550 825 1,100 275 550 825 1,100 Target to date

86

594

284

878

189

508

Comments on performance	Lead:	Date:
Low Primary activity in HIV testing, SRH Standard, T2 Chlamydia & Gonorrhoea Test, T3	LR	14/02/2017
Chlamydia, Gonorrhoea and Syphilis Test, TS Microscopy		
Number of chlamydia screens - there has been achange in the contract in 2017 which requires less volume from the provider		
Young peoples service has gone up in the first guarter 2017/18	RS	02/08/2017
3,11,1111111111111111111111111111111111		

Overall progress rating:

Actual to date

Amber

319

319

Key actions	Action by date:
Staff recruitment in service to increase capacity	Aug-17
New clinics for young peoples service being tried	May-17
Recruitment underway	Aug-17
•	

240

240

167

145

252

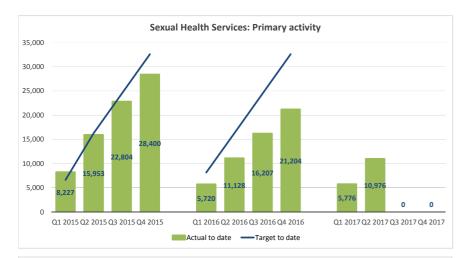
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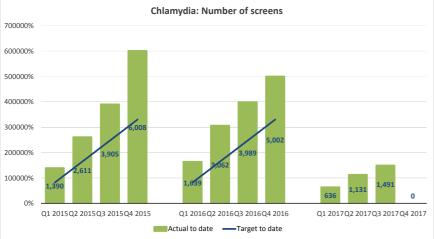
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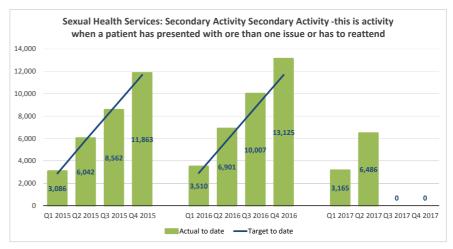
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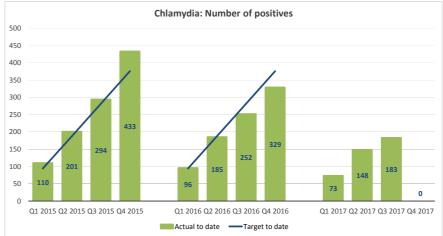
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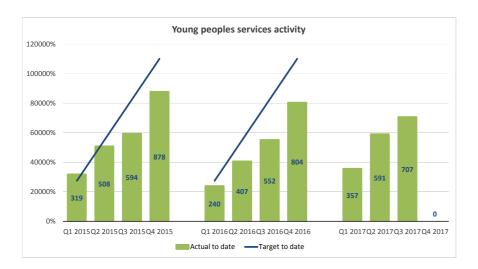
707











GP Practice contracts: Long-Acting Reversible Contraception

Provider: Leicester GP Practices

Purpose of service: Provision of long-acting reversible contraception in GP Practices	
	Return
Relevant PHOF indicators:	
2.04 - Under 18 conceptions	

Return to summary page

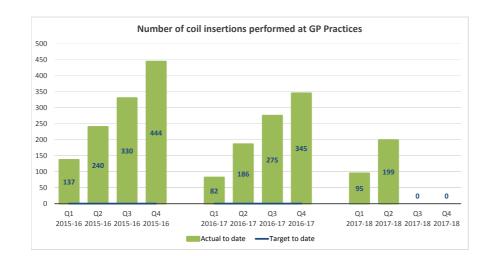
DOT Worse, Sig Worse

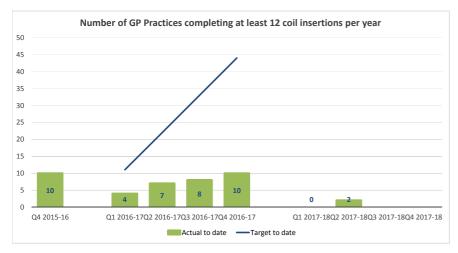
Overall progress rating:

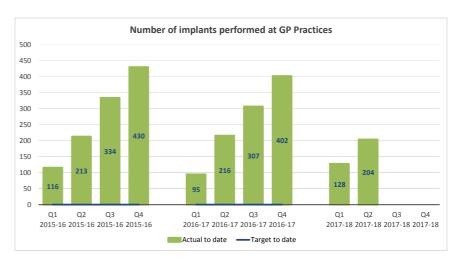
Key Performance Indicators	Activity	2015	2016	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
	Target to date			0	0	0	0	0	0	0	0				
Number of coll insertions performed at GP Practices	Actual			137	103	90	114	82	104	89	70	95	104		
	Actual to date			137	240	330	444	82	186	275	345	95	199		
	Target to date			0	0	0	0	0	0	0	0				
	Actual			116	97	121	96	95	121	91	95	128	76		
	Actual to date			116	213	334	430	95	216	307	402	128	204		
	Target to date	44	44	11	22	33	44	11	22	33	44				
Number of GP Practices completing at least 12 coil insertions per year	Actual	14			1	0		4	3	1	2	0	2		
	Actual to date						10	4	7	8	10	0	2		
	Target to date	44	44	11	22	33	44	11	22	33	44				
	Actual	10			1	0		1	4	1	2	10	9		
	Actual to date						10	1	5	6	8	10	19		

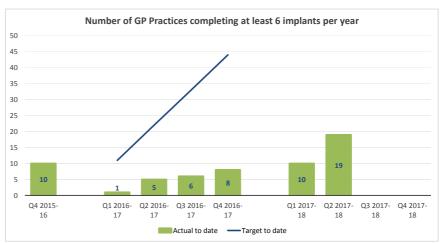
Comments on performance	Lead:	Date:
Increase numbers of Coils insertions of 9 in the last quarter	RS	03/11/2017
There is decrease in the Implants from the last quarter	RS	03/11/2017
Meetings held with GPs to understand reason which includes training requirements, renumeration and time constraints	RS	15/05/2017
Increase in number of GP completing at least 6 implants	RS	03/11/2017

Key actions	Action by date:
Discussion paper with GP Reference Group regarding low numbers and developing alternative model. Meetings held with each Health Need Neighbourhood, further meeting with GP reference group in June	Jun-17









Sexual Health Services: Emergency Hormonal Contraception through Pharmacies

Provider: Leicester Pharmacies

Purpose of service: Provision of free emergency hormonal contraception (EHC) to under 24s in pharmacies

Relevant PHOF indicators:

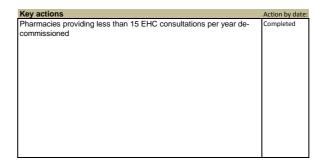
2.04 - Under 18 conceptions

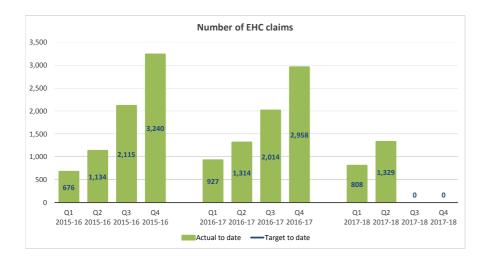
Overall progress rating:

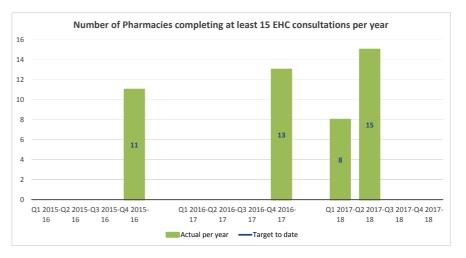
Green

Key Performance Indicators	Activity	2015	2016	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
	Target to date														
Number of EHC claims	Actual			676	458	981	1,125	927	387	700	944	808	521		
	Actual to date			676	1,134	2,115	3,240	927	1,314	2,014	2,958	808	1,329		
Number of Pharmacies completing at least 15 EHC consultations per year	Target to date		71				15				15				15
	Actual			8	5	9	6	8	7	7	7	8	7		
	Actual per year						11				13	8	15		

Comments on performance	Lead:	Date:
Low numbers of pharmacies providing at least 15 EHC consultations per year	LR	15/05/2017
As July 2017 all Pharmacies which has provided less than 15 EHC consultation has been decomissioned.	RS	02/08/2017
There has been increase EHC Claims during Q2 is due to some Pharmacies had done their Q1 with Q2	RS	03/11/2017







# Community based HIV Prevention Services for HIV positive people

Provider: LASS

Purpose of service: To improve sexual health outcomes for people of who are HIV positive in Leicester and Leicestershire within the context of the wider health issues for this group

Relevant PHOF indicators:

3.04 - HIV late diagnosis

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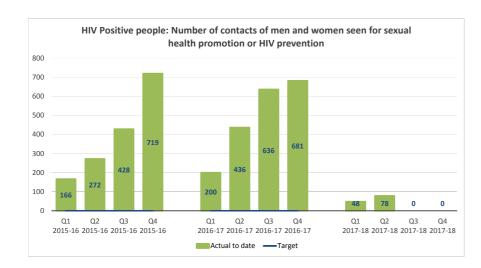
DOT Worse, Sig Wors

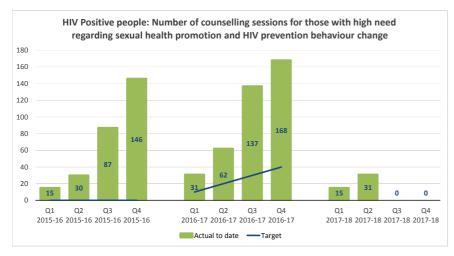
Overall progress rating:

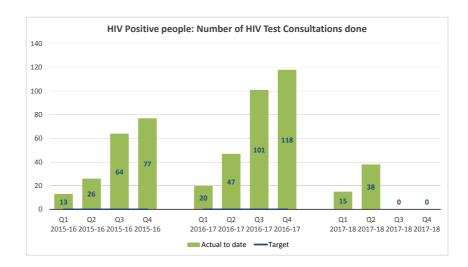
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
HIV Positive people: Number of contacts of men and women seen	Target			0	0	0	0	0	0	0	0				
for sexual health promotion or HIV prevention	Actual			166	106	156	291	200	236	200	45	48	30		
	Actual to date			166	272	428	719	200	436	636	681	48	78		
	Target			0	0	0	0	0	0	0	0				
HIV Positive people: Number of HIV Test Consultations done	Actual			13	13	38	13	20	27	54	17	15	23		
	Actual to date			13	26	64	77	20	47	101	118	15	38		
HIV Positive people: Number of counselling sessions for those	Target		40	0	0	0	0	10	20	30	40				
with high need regarding sexual health promotion and HIV	Actual		•	15	15	57	59	31	31	75	31	15	16		
	Actual to date			15	30	87	146	31	62	137	168	15	31		

Comments on performance	Lead:	Date:
In 2016-17, there has been a significant increase in terms of contacts relating to sexual health promotion or HIV prevention. Q4 data low	CaAS	09/02/2017
The increases in activity are also represented in relation to HIV test consultations and the number of counselling sessions, this is very high .	CaAS	09/02/2017
Numbers of contacts for HIV have been revised in 2016/17. CaAS to advise		
Data appears to include people who have been given IAG . Need to ensure that reporting is about sexual health only	LR	
Number of people has fallen across all three KPI's - will raise this at the Contracts Meeting	RS	02/08/2017
In Q2 Down by 18 compared to Q1 that a percenrage drop of 24%	GSH	01/11/2017

Key actions	Action by date:
Discussion with provider about pathway and referrals from counselling sessions, Data is not satisfactory and it seems that the service is providing beyond commisioned activity. This needs some discussion	May 2017
Raise with the Provider as why the number of people has drop across all three KPIs	Aug 2017
Discussion with the providers to relook at Quarter 2 Data (some the Data did not add up in Quarter 2)	02/11/2017







# Community based Sexual Health Promotion and HIV Prevention Services for people of African heritage

Provider: LASS

Purpose of service: To improve sexual health outcomes for people of African heritage in Leicester and Leicestershire within the context of the wider health issues for this group

Relevant PHOF indicators:

3.04 - HIV late diagnosis

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DOT Worse, Sig Worse

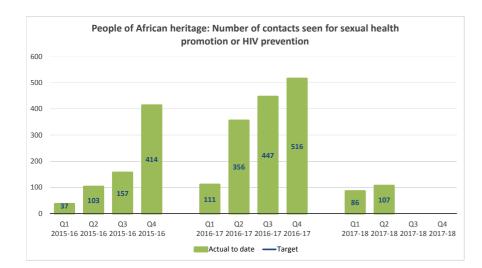
Overall progress rating:

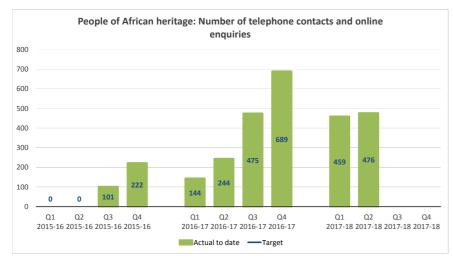
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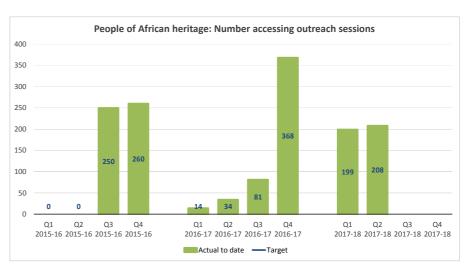
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
People of African heritage: Number of contacts seen for sexual	Target		Pending												
health promotion or HIV prevention	Actual			37	66	54	257	111	245	91	69	86	21		
lealth promotion of the prevention	Actual to date			37	103	157	414	111	356	447	516	86	107		
	Target														
People of African heritage: Number accessing outreach sessions	Actual					250	10	14	20	47	287	199	9		
	Actual to date					250	260	14	34	81	368	199	208		
People of African heritage: Number of telephone contacts and	Target														
online enquiries	Actual					101	121	144	100	231	214	459	17		
online enquines	Actual to date					101	222	144	244	475	689	459	476		
People of African heritage: Number referred to other services for	Target														
sexual health promotion or HIV prevention	Actual			43	141	90	13	24	24	107	26	27	11		
Sexual fleatin promotion of fire prevention	Actual to date			43	184	274	287	24	48	155	181	27	38		
	Target														
People of African heritage: Number of HIV tests done	Actual					24	14	31	24	29	16	24	16		
	Actual to date					24	38	31	55	84	100	24	40		

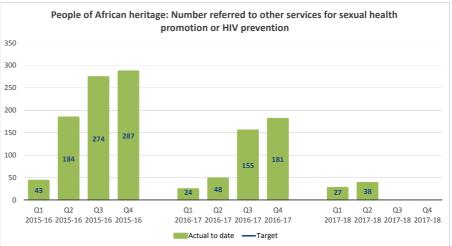
Comments on performance	Lead:	Date:
Data exceeds contracted activity . This could be erroneous and needs discussion with the provider	RS	02/08/2017
Low figures in 2017/18 Q2 due to rain during the African Caribbean carnival (low turnout)	CaAS	06/11/2017
Still no clarity about change in numbers eg reduction in telephone contacts from 459 in Q1 to 17 in Q2	LR	08/11/2017

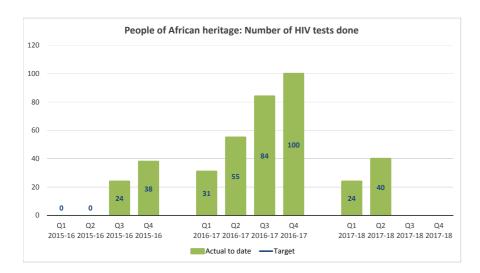
Key actions	Action by date:
Discuss reason for reductions and movement of activity	01/08/2017
Discussion with the providers to relook at Quarter 2 data (some the data did not add up in Quarter 2).	02/11/2017











Community based HIV Prevention Services: Men who have sex with men (MSM)

Overall progress rating:

Amber

Provider: TRADE

Purpose of service: To improve sexual health outcomes for Gay, Bisexual & other MSM in Leicester, Leicestershire & Rutland, within the context of the wider health issues for this group.

Relevant PHOF indicators:

3.04 - HIV late diagnosis

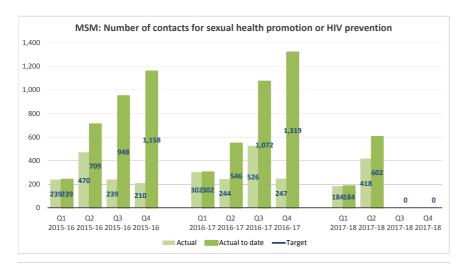
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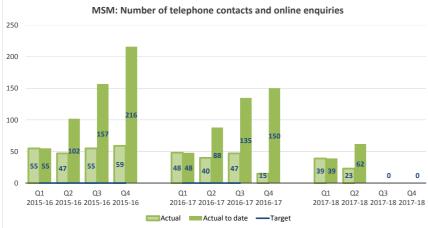
DOT Worse, Sig Worse

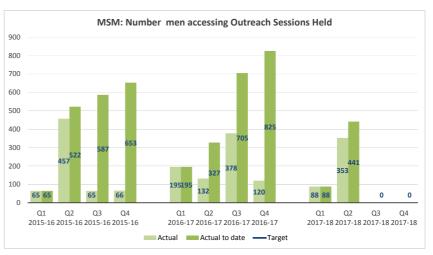
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
MSM: Number of contacts for sexual health promotion or HIV	Target														
prevention	Actual			239	470	239	210	302	244	526	247	184	418		
	Actual to date			239	709	948	1158	302	546	1072	1319	184	602		
	Target														
MSM: Number men accessing Outreach Sessions Held	Actual			65	457	65	66	195	132	378	120	88	353		
	Actual to date			65	522	587	653	195	327	705	825	88	441		
	Target			0	0	0	0	0	0	0					
MSM: Number of telephone contacts and online enquiries	Actual			55	47	55	59	48	40	47	15	39	23		
	Actual to date			55	102	157	216	48	88	135	150	39	62		
MSM: Number of men referred to Other Services	Target							0	0	0					
MOM. Number of mentiteletted to Other Services	Actual			183	123	183	173	283	219	504	314	184	418		
	Actual to date			183	306	489	662	283	502	1006	1320	184	602		
	Target			0	0	0	0	0	0	0	0	0	0		
MSM: Number of reactive test	Actual			0	0	0	0	0	0	0	0	0	0		
	Actual to data			Λ	Λ	0	0	Λ	Λ	Λ	0	Λ	Λ		

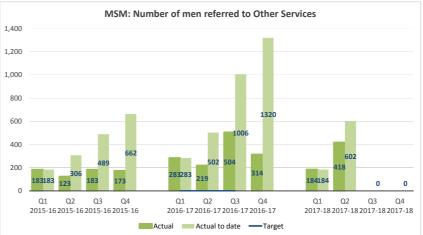
Comments on performance	Lead:	Date:
Increase in number of contacts due to the Pride Event.	CaAS	31/10/2017

Key actions	Action by date:
Discussion with provider about low activity, method of recording and agreement about how and what is counted in this data return	Nov-17









Community based HIV Prevention Services: Sex workers

Provider: Staffordshire & Stoke on Trent Partnership Trust (SSOTP)

Overall progress rating:

Purpose of service: aims to improve sexual health outcomes for sex workers in
Leicester within the context of the wider health issues for this group

Relevant PHOF indicators:

3.04 - HIV late diagnosis

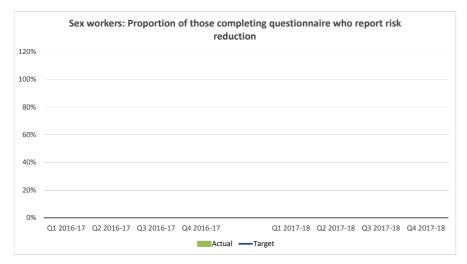
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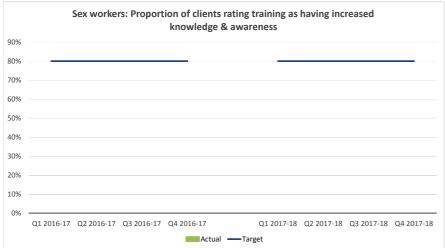
DOT Worse, Sig Worse

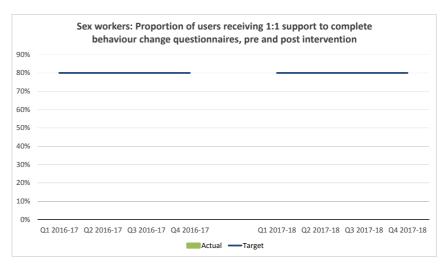
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Sexual health promotion and HIV prevention - people working											
Sex workers: Proportion of users receiving 1:1 support to	Target	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
complete behaviour change questionnaires, pre and post intervention	Actual										
Sex workers: Proportion of those completing questionnaire who	Target			0%	0%	0%	0%				
report risk reduction	Actual										
Sex workers: Proportion of clients rating training as having	Target	80%	80%	80%	80%	80%	80%	80%	80%	80%	80%
increased knowledge & awareness	Actual										
Sex workers: Numbers of sex workers provided with HIV testing	Target			0	0	0	0				
Sex workers. Numbers of sex workers provided with this testing	Actual					3					
	Target										
Numbers of saunas and brothels visited	Actual					46		46	31		

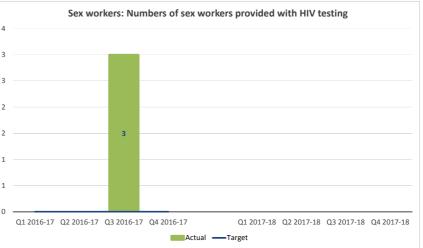
Comments on performance	Lead:	Date:
This service has been developing well and visiting saunas and brothels	LR	14/02/2017
Some issues with visiting street based sex workers	LR	14/02/2017
Monitoring template has just been developed and shared with provider. More data will be populated on future report.	CaAS	13/05/2017
2017/18 all the KPIs were not been answered during 2017/18 Q1 - returns	CaAs	01/08/2017

Key actions	Action by date:
Encourage provider to persist and discuss with police	May-17
Need to raise with provider as to why no KPIs were reported during this quarter	Aug-17









Community Food Growing Support Program

Provider: Saffron Acres Project

Purpose of service: To deliver training and support to stimulate and develop food growing to communities across the south of Leicester

Relevant PHOF indicators:

2.11i - Proportion of the population meeting the recommended '5-a-day' on a 'usual day' (adults)

2.12 - Excess Weight in Adults

Return to summary page

DOT Improving, Sig Worse

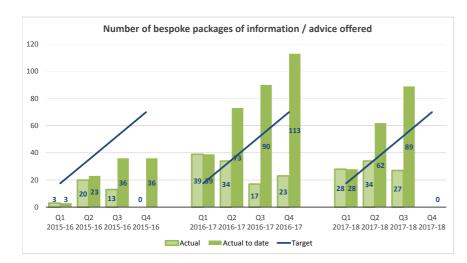
Overall progress rating:

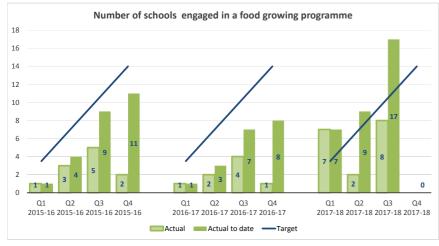
Contract runs from February

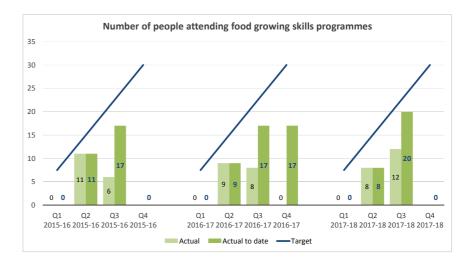
				Contract runs n	Officiality										
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
	Target	70	70	18	35	53	70	18	35	53	70	18	35	53	70
Number of bespoke packages of information / advice offered	Actual			3	20	13	Pending	39	34	17	23	28	34	27	
	Actual to dat	е		3	23	36	36	39	73	90	113	28	62	89	
	Target	30	30	8	15	23	30	8	15	23	30	8	15	23	30
Number of people attending food growing skills programmes	Actual			0	11	6		0	9	8	0	0	8	12	
	Actual to dat	е		0	11	17		0	9	17	17	0	8	20	
	Target	14	14	4	7	11	14	4	7	11	14	4	7	11	14
Number of schools engaged in a food growing programme	Actual			1	3	5	2	1	2	4	1	7	2	8	
	Actual to dat	е		1	4	9	11	1	3	7	8	7	9	17	

Comments on performance	Lead:	Date:
Increase in number of schools engaged in the programme	CaAs	02/11/2017

Key actions	Action by date:
Speak to provider re shortfalls in attendances in food growing skills	
programmes - Provider information demonstrating improvement on	Sep-17







# Community Food Growing Support Programme

Provider: The Conservation Volunteers

Purpose of service: To deliver training and support to stimulate and develop food growing to communities across the north of Leicester

#### Relevant PHOF indicators:

2.11i - Proportion of the population meeting the recommended '5-a-day' on a 'usual day' (adults)

2.12 - Excess Weight in Adults

#### Return to summary page

DOT Improving, Sig Worse
DOT Worse. Sig NS

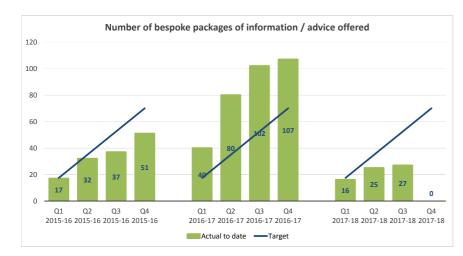
Overall progress rating:

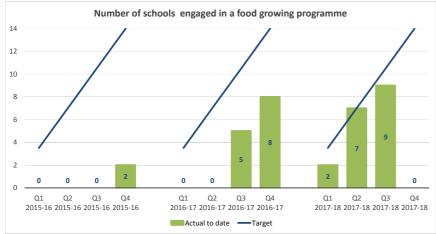
Contract runs from February

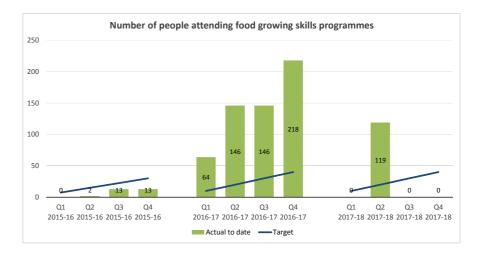
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
	Target	70	70	18	35	53	70	18	35	53	70	18	35	53	70
Number of bespoke packages of information / advice offered	Actual			17	15	5	14	40	40	22	5	16	9	2	
	Actual to date			17	32	37	51	40	80	102	107	16	25	27	
	Target	30	40	8	15	23	30	10	20	30	40	10	20	30	40
Number of people attending food growing skills programmes	Actual			0	2	11	0	64	82	0	72	0	119		
	Actual to date			0	2	13	13	64	146	146	218	0	119		
	Target	14	14	4	7	11	14	4	7	11	14	4	7	11	14
Number of schools engaged in a food growing programme	Actual						2	0	0	5	3	2	5	2	
	Actual to date			0	0	0	2	0	0	5	8	2	7	9	

Comments on performance	Lead:	Date:
There is sharpe decrease in number of people attending food growing programmes compare to last quarter	CaAS	02/08/2017
	SH	
Staff change in TCV has accounted for some of the drop in delivery. Further discusion is taking place to agree how to remedy the situation in September 2017		

Key actions	Action by date:
Discussion have taken place to improve take up and outputs. A meeting mid december has been arranged to agree any further remedial action and also inform contract in the future.	Sep-17







## Healthy Lifestyles Hub and Health Trainer Programme

Provider: Parkwood Healthcare

Purpose of service: Behaviour change programme offering support to individuals to develop and implement successfully personal health plans (PHP)

Relevant PHOF indicators:

Overall progress rating:

2.13ii - Percentage of physically inactive adults - historical method

2.12 - Excess Weight in Adults

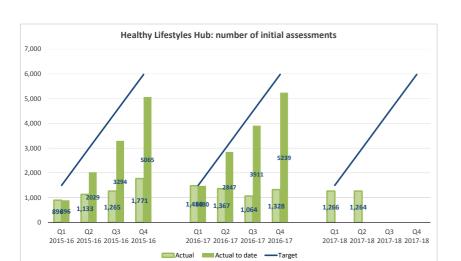
2.14a - Smoking Prevalence in adults - current smokers (APS)

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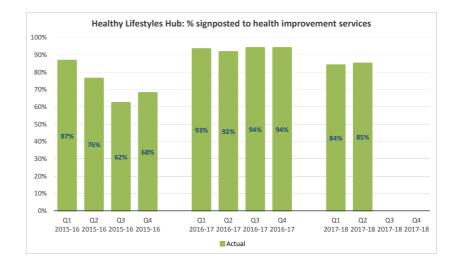
DOT Worse, Sig Worse
DOT Worse, Sig NS

Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Healthy Lifestyles Hub: number of initial assessments	Target	5975	5975	1494	2988	4481	5975	1494	2988	4481	5975	1494	2988	4481	5975
	Actual			896	1133	1265	1771	1480	1367	1064	1328	1266	1264		
	Actual to date	е		896	2029	3294	5065	1480	2847	3911	5239	1266	2530		
Healthy Lifestyles Hub: number signposted to health improvement services				777	865	789	1204	1381	1253	1000	1248	1063	1074		
Healthy Lifestyles Hub: % signposted to health improvement services	Actual			86.7%	76.3%	62.3%	68.0%	93.3%	91.7%	94.0%	94.0%	84%	85%		
	Target	900	900	225	225	225	225	225	225	225	225	225	225		
Healthy Lifestyles Hub: number of clients initiating personal health plan	Actual				Pending. Definition to be agreed. See key actions										
Healthy Lifestyles Hub: % of clients initiating a personal health plan	Actual			Pending. Definition to be agreed. See key actions											
Health Trainer programme: number of initial assessments	Target	480	480	120	240	360	480	120	240	360	480	120			
	Actual			Pending. Definition to be agreed. See key actions											
	Actual to date														
Health trainer programme: number of clients initiating a personal health plan	Target	180	90%	90%	90%	90%	90%	90%	90%	90%	90%	90%			
	Actual			45%         94%         100%         84%         94%         94%         92%         100%						93%					
Health trainer programme: % of clients completing personal health plan	Target Actual			Pending. Definition to be agreed. See key actions											
Health Trainer Service															
	Target														
Health Trainer programme: number of clients requiring tier 2 service	Actual			712	372	98	113	235	260	251	273	219	265		
	Actual to date	е		712	1084	1182	1295	235	495	746	1019	219	484		
Health Trainers - Number of clients accessing tier 2 who are from deprivation quintiles 1 and 2	Target														
	Actual														
	Actual to date	е													
Health Trainers - Number of clients who initiate a personal health plan	Target														
	Actual														
	Actual to date	е													
Health Trainers - Number of clients who partially/fully succeed in a personal health	Target														
plan	Actual														

Comments on performance	Lead:	Date:
There are still issues with GP's unable to understand some of funtionality of the Prism so provider has not been	CaAS	02/11/2017
receiving the referrals from the GPs in a timely manner.		



Key actions	Action by date:
Discussion required between CaAS and PH to agree what is considered a completion Health Trainer Programme). There are provider reporting requirements re 6 month and 12 month review, but it may be that an alternative indicator is preferred. This can be agreed, negotiated with the provider and embedded into this report	Aug-17
HLH service users initiating personal health plans is not currently a reported indicator. This can be negotiated with the provider and embedded into future reporting.	Aug-17











Health Trainers: Probation

Provider: Inclusion healthcare

Service purpose: a single point of assessment and access to a range of lifestyle support and behaviour change services for people on probation

Relevant PHOF indicators:

2.13ii - Percentage of physically inactive adults - historical method

2.12 - Excess Weight in Adults

2.14a - Smoking Prevalence in adults - current smokers (APS)

Return to summary page

DOT Worse, Sig Wors
DOT Worse, Sig NS

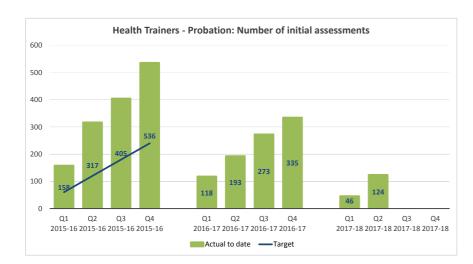
Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
	Target	240	240	60	120	180	240								
Health Trainers - Probation: Number of initial assessments	Actual			158	159	88	131	118	75	80	62	46	78		
	Actual to date	е		158	317	405	536	118	193	273	335	46	124		
Health Trainers - Probation: Number of clients who initiate a	Target	90	90%												
personal health plan	Actual			121	82	60	74	78	52	60	31	27	45		
	Actual to date	е		121	203	263	337	78	130	190	221	27	72		
Health Trainers - Probation: Number of clients who succeed	Target	60%		60%	60%	60%	60%	60%	60%	60%	60%	60%	60%		
in a personal health plan	Actual														
Health Trainers - Probation: % of clients partially or completing succeeding int her personal health plan	Actual to date	e				91%	92%	97%	87%	94%	97%	84%	91%		

Comments on performance	Lead	Date
The proportion of Health Trainer users initiating assessments has been in excess of target throughout 2016-17 YTD. There were 32 extra assessments carried out in Q2 compared to Q1 making an overall percentage increase of 26%	CaAs	02/11/2017

Overall progress rating:

Green

Action plan  Action by date	Astion when	Authority date
	Action plan	Action by date







Active Lifestyle Scheme:

Provider: Leicester City Council Sports Services

Service pupose: GP and Health Practioner referred service to increase physical activity levels and health outcomes for those with complex co-morbidities

Relevant PHOF indicators:

2.13ii - Percentage of physically inactive adults - historical method

2.12 - Excess Weight in Adults

2.14a - Smoking Prevalence in adults - current smokers (APS)



Performance Indicators	Activity	2015/16	2016/17		Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18	
ALS: Number of Priority 1 referrals (Cardiac/ COPD	Target										
	Actual				68	54	62	51			
ALS: Number of priority 2 referrals (includes conditions such											
as diabetes, renal/liver disease, other long term conditions,	Target										
high blood pressure, physiotherapy)	Actual				642	819	764	759			
ALS: Number of priority 3 referrals (for inactive but	Target										
otherwise healthy)	Actual				140	203	201	108			
ALS: Take-up rate of first appointment for priority 2	Target										
ALO. Take-up rate of first appointment for priority 2	Actual				70%	65%	62%	59%			
ALS: Retention of priority 2 referrals at 3 months	Target						Full quarter not available: Feb 46%, March 41%				
ALO. Retention of phonty 2 referrals at 5 months	Actual						52%				

Green

Comments on performance	Lead	Date
As of 30th October 4 centres are operating group sign up sessions these involve an overview of the service, essential paper work completed, tour of the building, baseline	Jo Atkinson	
measurements taken and the opportunity to ask any questions concerning the scheme. These have been well attended so far with a maximum of 10 people per session.		
Uptake for signs up have been successful. This allows instructors the time to have with members in their one to one sessions to go through their goals and rediness to change.		
Circuit classess have been introduced in 4 centres and ALS members can access as many of these circit class delivered in the 4 centres.		
ALS admin are now calling P2 clients once their referral is received to book on to sign up session. This first contact is cruicial and allows the admin team to process to the correct pathway answer questions and book additional support if required.		
The Scottish Physical activity questionnaire (SPAQ) has been introduced in these sign ups making it easier to record activity levels, this will be repeated at the end of the 3 month period and then at 6 months.		
A committment agreement has been introduced to outline what is expeted from the		

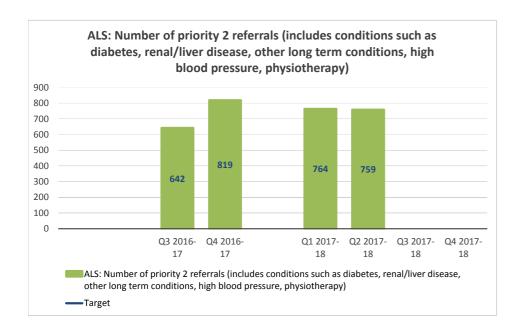
Overall progress rating:

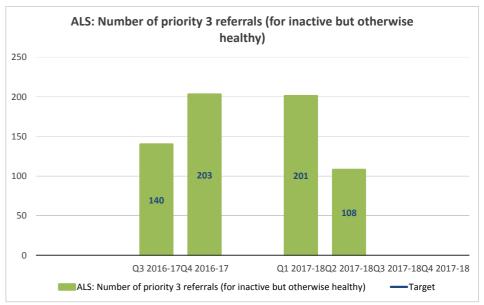
Action plan	Action by date
To have a full dedicated ALS team delivering the same in all leisure centres.	
To have group sign up sessions and circuit classes delivered from all leisure centres.	
Access community venues and green spaces across the city.	
To improve the recording and reporting system.	

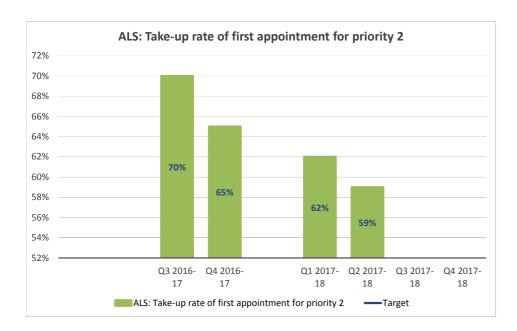
completing a minimum of 9 weeks in order to qualify for a further 3 months. A code of conduct has also been introduced.

The consultataion rooms have been revamped with new furniture and motivational quotes on the walls. The rooms are now user friendly and comfortable.









# Adult Weight Management

Provider: Leicestershire Partnership Trust

Purpose of service: A targeted weight management programme for groups traditionally under-
represented in commercial weight management users and an enhanced weight management
programme for those with complex co-morbidities

Relevant PHOF indicators:

2.12 - Excess Weight in Adults

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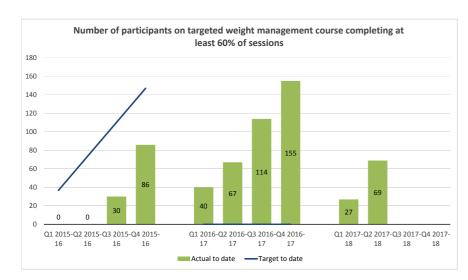
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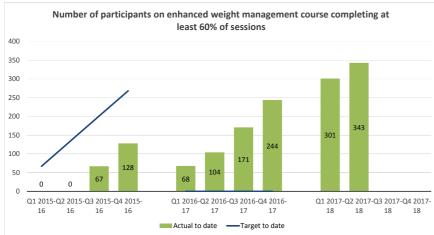
Overall progress rating: Amber

Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Targeted Adult Weight Management: for specific groups under-re	epresented in cor	nmercial pro	grammes												
Total number of participants	Actual			99	54	132	154	146	84	148	149	120	120		
	Actual to date			99	153	285	439	146	230	378	527	120	240		
Number of participants on targeted weight management course	Target to date	147		37	74	110	147	0	0	0	0	0			
completing at least 60% of sessions	Actual					30	56	40	27	47	41	27	42		
completing at least 60 % of coccions	Actual to date					30	86	40	67	114	155	27	69		
% of participants completing at least 60% of sessions of the adult	Target to date	60%													
weight management course	Actual					22.7%	36.4%	27.4%	32.1%	12.4%	7.8%	22.5%	17.5%		
<u> </u>	Actual to date					10.5%	19.6%	27.4%	29.1%	30.2%	29.4%	22.5%	28.8%		
North and of a little and the transfer of the land	Target Actual														
Numbers of adults achieving 3% weight loss															
	Actual to date														
Numbers of adults on targeted weight management course	Target	49		12	25	37	49	0	0	0	0				
maintaining 3% weight loss after 12 months	Actual to date			N/A	N/A 0	N/A 0	N/A	6	14	16 30	31 61	22	15 37		
Enhanced Adult Weight Management Service: for those with add		d complex co	-morbidities		0	0	Ü	-	14	30	01	22	31		
Total number of participants	Actual	l	1			87	79	87	49	89	95	81	56		
Total number of participants												- 0.			
	Actual to date					87	166	87	136	225	320	401	457		
Number of participants on enhanced weight management course	Target to date	268		67	134	201	268	0	0	0	0		10		$\overline{}$
completing at least 60% of sessions	Actual					67	61	68	36	67	73	57	42		
	Actual to date	000/				67	128	68	104	171	244	301	343		
% of participants completing at least 60% of sessions of the adult	Target to date Actual	60%				77.0%	77 2%	78.2%	73.5%	29.8%	22.8%	14.2%	9.2%		
weight management course	Actual to date					77.0%	77.1%	78.2%	76.5%	76.0%	76.3%	75.1%	75.1%		
	Target					77.076	77.170	70.270	70.576	70.078	70.570	73.170	73.170		
Numbers of adults achieving 3% weight loss	Actual														
	Actual to date														
Northwest of a Life considerated and a Salaharan and a salahar	Target	89		22	45	67	89	0	0	0	0				
Numbers of adults on enhanced weight management course	Actual	30						22	14	28	34	29	12		
maintaining 3% weight loss after 12 months	Actual to date							22	36	64	98	29	41		

Lead:	Date:
CaAS	02/11/2017

Key actions	Action by date:
Numbers of adults achieving 3% weight loss - not currently part of data collation. This will need to be negotiated with the provider and	
embedded into performance monitoring arrangements. CaAS to follow	
up.	
CaAS to liaise with Public health colleagues around definition of	
completed in this context. Hence, data omitted on this occasion. CaAS to action	
Currently no targets linked to numbers in service - discussion required between CaAS and PH to ascertain what expected levels of activity are	









Overall progress rating:

Green

Smoking Cessation:

Provider: Leicester City Stop Smoking Service

Relevant PHOF indicators:

smoking

2.14a - Smoking Prevalence in adults - current smokers (APS)

Purpose of service: To support people in Leicester City to stop

2.03 - Smoking status at time of delivery

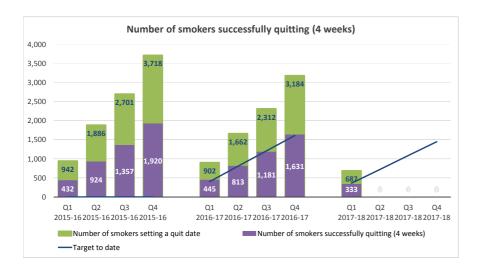
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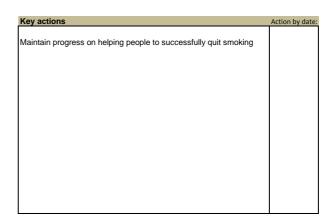
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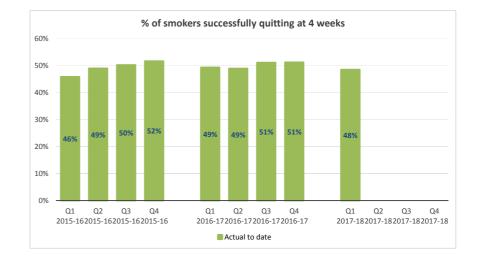
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Number of smokers setting a quit date	Target to date			0	0	0	0	0	0	0	0				
	Actual			942	944	815	1,017	902	760	650	872	687			
	Actual to date			942	1,886	2,701	3,718	902	1,662	2,312	3,184	687			
	Target to date		1,615	0	0	0	0	404	808	1,211	1,615	363	725	1,088	1,450
Number of smokers successfully quitting (4 weeks)	Actual			432	492	433	563	445	368	368	450	333			
	Actual to date			432	924	1,357	1,920	445	813	1,181	1,631	333			
	Target														
% of smokers successfully quitting at 4 weeks	Actual														
	Actual to date			46%	49%	50%	52%	49%	49%	51%	51%	48%			
Number of pregnant women setting a quit date	Target														
	Actual			58	48	59	55	56	39	44	55	49			
	Actual to date			58	106	165	220	56	95	139	194	49			
	Target														
Number of pregnant smokers successfully quitting (4 weeks)	Actual			22	26	25	23	20	17	14	32	23			
	Actual to date			22	48	73	96	20	37	51	83	23			
	Target														
% of pregnant smokers successfully quitting at 4 weeks	Actual							36%	44%	32%	58%	47%			
	Actual to date			38%	45%	44%	44%	36%	39%	37%	43%	47%			
Number of smokers from target SEC groups setting a quit	% of total														
date	Actual			691	715	613	780	681	590	527	698	560			
	Actual to date			691	1,406	2,019	2,799	681	1,271	1,798	2,496	560			
Number of smokers from target SEC groups successfully quitting (4 weeks)	Target						100				2.12				
	Actual			325	360	329	422	323	283	287	346	267			
	Actual to date			325	685	1,014	1,436	323	606	893	1,239	267			
% of smokers from target SEC groups successfully quitting	% of total														
at 4 weeks	Actual						- 1 - 1								
	Actual to date			47%	49%	50%	51%	47%	48%	50%	50%	48%			

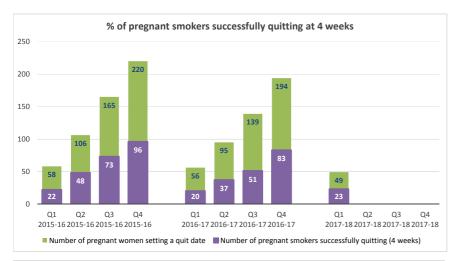
<sup>\*</sup> target SEC groups include routine and manual groups, retired, carers, unemployed >1 year, sick/disabled

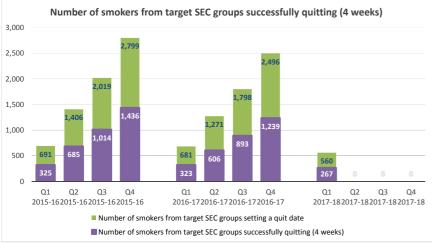
С	omments on performance	Lead:	Date:
L	ervices are expected to treat > 5% of local smoking populations annually. In 2016-17, elector City's access per 100k population was 6,853, (England average was 4,434, E		
	lids average was 4,318).		
	uccess rates must be maintained above 35%. In 2016-17, Leicester City's success per		
1	00k population was 3,510, (England average was 2,248, E Mids average was 2,299).		
a p	moking disproportionately affects people from health inequalities groups (including routine nd manual workers). Reach among these groups is essential to reduce smoking revalence and reduce poor health. Access to Stop smoking services from this group is 8% of total setting a quit date		
	regnant women are primarily referred to the Stop Smoking Service by UHL midwives. The ervice attempts to contact all women referred, phoning 3 times and then sending a letter.		
	eicester City's Stop Smoking Service was name-checked in a House of Commons debate of Cotober, for its pioneering approach to e-cigarettes		
P Se	8% of total setting a quit date regnant women are primarily referred to the Stop Smoking Service by UHL midwives. The ervice attempts to contact all women referred, phoning 3 times and then sending a letter. eicester City's Stop Smoking Service was name-checked in a House of Commons debate		

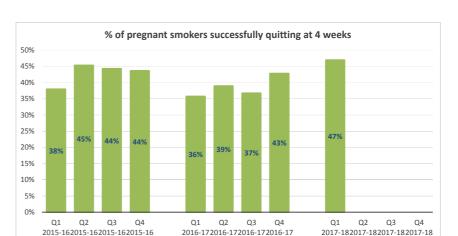




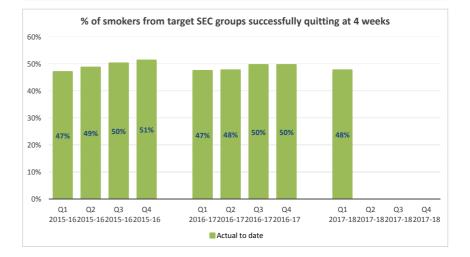








Actual to date



47

GP Practice contracts: NHS Health Checks

Provider: Leicester GP Practices

Purpose of service: Provide an NHS Health check to eligible population aged 40-74

Relevant PHOF indicators:

 $2.22 \nu$  - Cumulative percentage of the eligible population aged 40-74 who received an NHS Health check

OT Improving, Sig Better

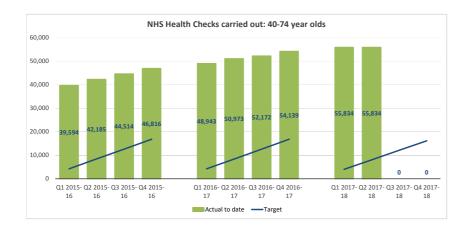
Overall progress rating:

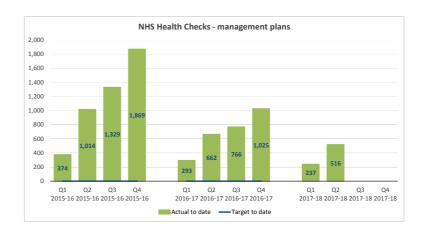
Green

Key Performance Indicators	Activity	2013/14	2014/15	2015/16	2016/17	2017/18	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
NHS Health Checks	Target (5 year)	76,947	86,452	83,992	83,826	80,449												
	Target	15,389	17,290	16,798	16,765		4,200	8,399	12,599	16,798	4,191	8,383	12,574	16,765	4,022	8,045	12,067	16,090
NHS Health Checks carried out: 40-74 year olds	Target to date	15,389	34,581	50,395	67,061		37,796	41,996	46,196	50,395	54,487	58,678	62,870	67,061	68,382	72,404	76,427	80,449
INTO Fleatiff Checks carried out. 40-74 year olds	Actual	22,369	13,867	10,580	7,323		3,358	2,591	2,329	2,302	2,127	2,030	1,199	1,967	1,695	1,806		
	Actual to date	22,369	36,236	46,816	54,139		39,594	42,185	44,514	46,816	48,943	50,973	52,172	54,139	55,834	55,834		
% of eligible population who have received a health check	% to date	29%	42%	56%	65%		47%	50%	53%	56%	58%	61%	62%	65%	67%	67%		
	Target to date						0	0	0	0	0	0	0	0				
NHS Health Checks - management plans	Actual						374	640	315	540	293	369	104	259	237	279		
	Actual to date						374	1,014	1,329	1,869	293	662	766	1,025	237	516		

Comments on performance	Lead:	Date:
Note: Programme runs for 5 years from 2013/14 to 2017/18. The target (eligible population 40- 74 year olds) is revised each year and shows eligible population over the 5 year programme.		
Over the past 5 years (2013/14 - 2017/18), Leicester City has undertaken over 55K Health Checks, making it one of the highest performing areas in the Country.		
2. In April 2013, as part of the Health & social Care Act, Public Health departments became the esponsibility of Local Authorities. At the same time, the 5 year cycle clock on NHS Health Checks was reset. Thus the first cycle is currently defined as 2013/14-2017/18.	IB	12/05/201
Leicester City had performed well in years prior to this, and as such it was known that:  a) Performance would inevitably decline in the latter years of this, newly defined, cycle, as less beople were available to have a check.		
<ul> <li>That as those seen prior to 2013/14 would not be eligible until 5 years had elapsed, that the eligible population quoted was in fact substantially higher than the number eligible for a Health Thecks as at 01/04/2013.</li> </ul>		
t is key that the above points are noted and understood, and that this programme is viewed over a rolling 5 year, rather than an annual, cycle.		
8. In 2017/18, those screened 5 years ago (2012/13), the final year prior to the clock being reset, was in fact Leicester City's highest performing year (with over 24K checked) and that these patient would become eliqible once more.		
Consequently, an increase in number of checks undertake is forecast for the financial year 2017/18.		
4. Since the programme became the responsibility of the Local Authority in 2013/14, over 55K checks have been conducted. Coupled with the proposed changes to the eligible population (see tey actions) overall local performance is expected to remain high and well above national levels.		
5. Alcohol screening included in Health Checks carried out in 2016/17 from January 2017.		

Key actions	Action by date:
Leicester has refreshed its calculation of eligible population using actual exclusion data rather than the nationally modelled figure previously used. The actual eligible population for Leicester has been shown to be lower than the modelled figure, so following this action future reports will provide a more accurate reflection of on-going performance.	01.04.17
A comprehensive marketing campaign, involving billboards, local press & radio, cinema and social media, as well as collaborations with the main sports venues in Leicester was commissioned and ran from April 2017. It is anticipated that this action will support improved uptake and awareness of the NHS Health Checks programme.	On-going,
To assess how effective the campaign has been, an evaluation is to be undertaken, to be completed by the end of September 2017.	01.10.17
Leicester City Council is in the process of procuring an IT solution that, among other analytical benefits, will remove much of the administrative burden for the recording of an NHS Health Check. It is anticipated that this action could also help to improve uptake.	
The marketing campaign evaluation had been delayed slightly but is now live and practices have been mailed 25 paper questionnaires each and prepaid envelopes, and posters advertising the evaluation. The evaluation is live until 27.11.17 and when this closes results will be collated and a report on findings prepared.	01.04.17
There have been several issues to progressing the IT solution and so it has been decided to progress putting in place a contract directly with the provider of the clinical system used in Leicester City, SystmOne. Contact has been made with the provider, TPP (based in Leeds) and this continues to be progressed. It has been noted that in order to utilise the system in the Council, provision of smartcards and smartcard readers will be needed. In order to provide this an RA Manager must authorise. This is being progressed with Leicestershire Health Informatics service (LHIS).	
	03.11.2017





Substance Misuse Treatment	
Provider Name:	Contract value:

Note: For continuity of reporting, this handbook page reports on financial years. However, it is worth noting that many of our Substance Misuse services actually run on contract years from July-June

Overall progress rating:

Red

Purpose of service: Provide treatment and reduce impact of substance misuse

Relevant PHOF indicators: Hospital admission rates from alcohol-related conditions

2.15i - Successful completion of drug treatment - opiate users

2.15ii - Successful completion of drug treatment - non-opiate users

2.15iii - Successful completion of alcohol treatment

2.15iv - Deaths from drug misuse

2.16 - Adults with substance misuse treatment need who successfully engage in combased structured treatment following release from prison

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DOT Worse, Sig NS DOT Improving, Sig N DOT Improving, Sig N DOT Improving, Sig N

Woodlands IPDU	Activity	2015-16	2016-17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Total number of service users admitted to IPDU (sum of those admitted for stabilisation + admitted for withdrawal)	Actual			28	25	28	25	24	25	16	19	19	11		
Total number of 'Occupied Bed Days'	Actual			247	207	296	193	214	226	147	137	213	124		
	LCC Allocated Bed Days			404	404	404	404	404	404	404	404	404	404		
	Percentage utilisation			61.1%	51.2%	73.3%	47.8%	53.0%	55.9%	36.4%	33.9%	52.7%	30.7%		

Comments on performance	Lead:	Date:
Woodlands IPDU		
From the IPDU data, we can see clearly that there has been a consistent underutilisation of LCC alloted bed days. This has continued and has been linked to a drop in referrals to the Woodlands. However, our community providers have indicated that everyone in need of an IPD has been referred as required; this would suggest a lower level of need than originally anticipated	CaAS	06/11/2017
In May 2017, the provider served 12 months notice on their contract, with the intention of reviewing the economic viability of the service. With this in mind, Strategic Commissioning are currently beginning to plan procurement for a new service in 2018	CaAS/Com missioning	06/11/2017

Key actions	Action by date
Contract management ongoing. CaAS put forward a contractual change to reduce block purchase allocation	Jun-17
Action: provider served notice in May 2017 (12 months). Strategic Commissioning looking to go out to tender in November 2017, with a view to contract award in March 2018 and contract start on 01/06/2018	As per action

Substance Misuse Treatment	
Provider Name:	
Homegroup (HRS)	

Note: For continuity of reporting, this handbook page reports on financial years. However, it is worth noting that many of our Substance Misuse services actually run on contract years from July-June

Overall progress rating:

Green

Purpose of service: Provide treatment and reduce impact of substance misuse

Relevant PHOF indicators: Hospital admission rates from alcohol-related conditions

2.15i - Successful completion of drug treatment - opiate users

2.15ii - Successful completion of drug treatment - non-opiate users

2.15iii - Successful completion of alcohol treatment

2.15iv - Deaths from drug misuse

2.16 - Adults with substance misuse treatment need who successfully engage in combased structured treatment following release from prison

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DOT Worse, Sig N

DOT Improving, Sig No

DOT Improving, Sig No

DOT N/A, Sig Wo

HomeGroup (HRS)	Activity	2015-16	2016-17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Number of service users in receipt of Accommodation based support	Actual	44	51	9	11	12	12	11	13	13	14	16	Pending		
Number of service users to reduce substance use - Accommodation based support	Actual	33	44	6	9	8	10	9	11	12	12	14	Pending		
	Percentage	75.0%	86.3%	66.7%	81.8%	66.7%	83.3%	81.8%	84.6%	92.3%	85.7%	87.5%	Pending		
Number of service users in receipt of Floating support	Actual	72	180	4	10	22	36	44	46	41	49	53	Pending		
Number of service users to reduce substance use - Floating support	Actual	49	85	3	7	16	23	21	22	19	23	31	Pending		
	Percentage	68.1%	47.2%	75.0%	70.0%	72.7%	63.9%	47.7%	47.8%	46.3%	46.9%	58.5%	Pending		

Comments on performance	Lead:	Date:
HomeGroup HRS		
We have seen a significant increase in the numbers of service users in receipt of floating support in year two of the contract (2016-17). This is really positive to see, and follows work by the provider (working closely with CaAS) to understand the barriers to service usage and to improve referral routes into the service	CaAS	17/05/2017
However, the proportion of service users to have reduced substance use in 2016-17 has decreased. This however may be a trade off of greater activity, and is something will need to be monitored (2015-16 data was not really reliable due to low numbers accessing floating support)	CaAS	17/05/2017
In 2016-17, the proportion of service users in receipt of accommodation based support that have reduced their substance use has increased. This is a positive indication of performance	CaAS	17/05/2017
In Q1 2017-18, the contnued high rate of service users in accommodation based support that have reduced their substance misuse remains high, which is really positive. Also, the rate of floating support outcomes for service users reducing substance use has increased from 2016-17; this follows a downturn in 2016-17 compared to 2015-16		
Q2 2017-18 data currently pending. CaAS to chase up	CaAS	06/11/2017

Key actions	Action by date:
Continued monitoring	ongoing
CaAS will continue to monitor this, and continue to address any issues with the provider via the contract management meetings	ongoing
Continued monitoring	ongoing
Continued monitoring	ongoing
CaAS to chase up Q2 return and populate once available	Nov-17

Substance Misuse Treatment	
Provider Name:	
Anchor Centre	

Note: For continuity of reporting, this nanobook page reports on financial years. However, it is worth noting that many of our Substance Misuse services actually run on contract years from July-June

Overall progress rating:

Green

Purpose of service: Provide treatment and reduce impact of substance misuse

Relevant PHOF indicators: Hospital admission rates from alcohol-related conditions

2.15i - Successful completion of drug treatment - opiate users

2.15ii - Successful completion of drug treatment - non-opiate users

2.15iii - Successful completion of alcohol treatment

2.15iv - Deaths from drug misuse

2.16 - Adults with substance misuse treatment need who successfully engage in community

based structured treatment following release from prison

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DOT Worse, Sig NS

DOT Improving, Sig N3

DOT Improving, Sig N

DOT Improving, Sign

Anchor Centre	2015-16	2016-17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Total Number of Attendees within the period (total footfall)			N/A	N/A	N/A	N/A	N/A	1,018	1,221	1,436	983	1,321		
Total Number of Attendees within the period (total rootial)			N/A	N/A	N/A	N/A	N/A	1,018	2,239	3,675	983	2,304		
Number of Street Drinkers accessing service (average number of unique individuals that present each month, that are known to be 'street drinkers')	50.7	36.3	48.7	50.7	52.7	50.7	48.3	32.3	31.3	33.0	32.7	36.7		
Number of non-Street Drinkers accessing service (average number of unique individuals that present each month, that are not known to be current 'street drinkers')		24.2 (average from Q2-4)	Data not recorded	Data not recorded	Data not recorded	Data not recorded	N/A	9.3	30.0	33.3	29.7	36.3		
% of active street drinking clients no longer street drinking (average across each month within relevant quarter taken)	54.0%	41.1%	51.7%	48.9%	52.8%	62.7%	49.4%	33.5%	41.7%	35.9%	47%	51%		
% of active street drinking clients showing a major reduction in street drinking (average across each month within relevant quarter taken)	31.0%	26.2%	29.7%	34.5%	31.9%	27.9%	28.0%	27.3%	27.6%	21.2%	25%	24%		

Comments on performance	Lead:	Date:
Anchor Centre		
We have started to see an increase so far in 2017-18 in terms of both the overall footfall at the Anchor Centre, and also the breakdown of Street Drinkers/Non Street Drinkers accessing the service. This is encouraging given the identified that has underpinned the review of this contract area	CaAS/Com missioning	06/11/2017
The overall rate of active street drinking clients no longer street drinking has increased again this quarter, following a decline in 2016-17. This is indicative of positive performance.	CaAS/Com missioning	06/11/2017
In relation to the active street drinking clients showing a major reduction in street drinking, we have seen performance plateau somewhat, which given the gains made with those no longer street drinking is still relatively positive. More work will be targetted with the Recovery Hub service to build upon these outcomes	CaAS/Com missioning	06/11/2017

Key actions	Action by date:
Continued monitoring	monthly
Continued monitoring. Work closely with new provider as part of mobilisation/service implementation	early 2018
Continued monitoring. Work closely with new provider as part of mobilisation/service implementation	early 2018

Suicide Awareness
Provider: Rural Communities Council Suicide Awareness Partnership

Service pupose:	To advertise	and deliver	12 validated	suicide	awareness	training
sessions to a tota	al of 300 deleg	gates annua	lly			

Relevant PHOF indicators:

4.10 - Suicide rate

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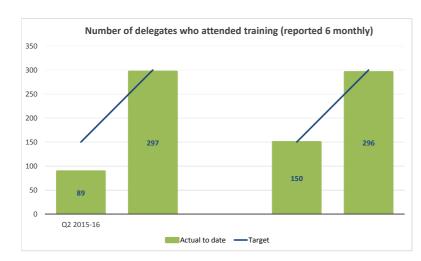
Overall progress rating:

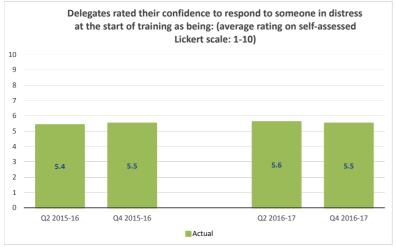
Green

Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	C	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Number of delegates who attended training (reported 6	Target	300	300		150		300		150		300			150		
monthly)	Actual	297	296		89		208		150		146			142		1
monuny)	Actual to date	297			89		297		150		296					
	Target	12	12		6		12		6		12			6		1
Number of training sessions held in the last 6 months	Actual	14	12		5		9		6		0			6		
	Actual to date	Э			5		14		6		6					
Delegates rated their confidence to respond to someone in	Target															
distress at the start of training as being: (average rating on	Actual				5.4		5.5		5.6		5.5			5		1
self-assessed Lickert scale: 1-10)																
Delegates rated their confidence to respond to someone in	Actual				8.2		8.3		8.1		8.1			8		1
distress at the end of training as being: (average rating on																
self-assessed Lickert scale: 1-10)																

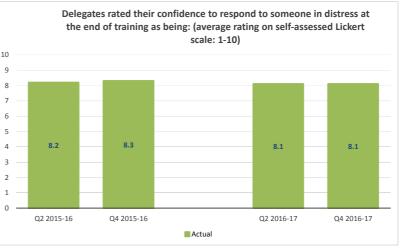
Comments on performance	Lead:	Date:
Service on track to meet key performance indicators - measured 6 monthly	RS	03/11/2017
Bi-monthly meeting with serivce provider to review training sessions and delegates in attendance	RS	03/11/2017
Steadily Trends across all quarters		

Key actions	Action by date:
It has been agreed that the Service will be extended until 31/03/2019	03/11/2017









# Community Infection Prevention and Control Services (CIPC)

Provider: Leicestershire County Council

Purpose of service:	To provide the	DPH with	assurance i	that community	infection pre	evention
and control principles	s are being app	olied within	the local co	mmunity provid	lers	

Relevant PHOF indicator
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Return to Summary sheet

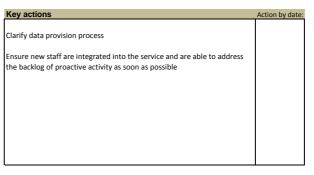
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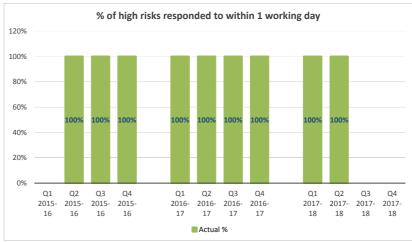
Overall progress rating: Green

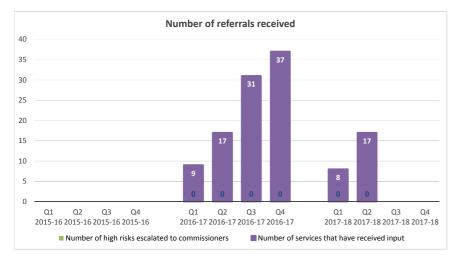
Key Performance Indicators	Activity	2015/16	2016/17	Q1 2015-16	Q2 2015-16	Q3 2015-16	Q4 2015-16	Q1 2016-17	Q2 2016-17	Q3 2016-17	Q4 2016-17	Q1 2017-18	Q2 2017-18	Q3 2017-18	Q4 2017-18
Number of risks reported	Actual			0	0	0	0	9	8	13	6	8	9		
	Actual to date							9	17	30	36	8	17		
Number of high risks reported	Actual				5	7	6	3	3	10	4	4	6		
	Actual to date				5	12	18	3	6	16	20	4	10		
	Target	100%	100%												
% of high risks responded to within 1 working day	Actual number				5	7	6	3	3	10	4	4	6		
% of high risks responded to within 1 working day	Actual %				100%	100%	100%	100%	100%	100%	100%	100%	100%		
	Target														
Number of high risks escalated to commissioners	Actual				4	1	2	0	0	0	0	0	0		
	Actual to date							0	0	0	0	0	0		
	Target														
Number of services that have received input	Actual				4	1	2	9	8	14	6	8	9		
· ·	Actual to date							9	17	31	37	8	17		
	Target														
Number of referrals received	Actual							9	8	14	6	8	9		
	Actual to date							9	17	31	37	8	17		
Number of active referrals received	Actual							3	4	11	5	6	7		
	Actual to date							3	7	18	23	6	13		
	% of total														
North and for formal and an analysis of day (and the second	Actual							3	4	11	5	6	7		
Number of referrals responded to within 1 day (active)	Actual to date							3	7	18	23	6	13		
	%							100%	100%	100%	100%	100%	100%		
	Target														
Number of referrals responded to within 5 days (routine)	Actual							6	5	4	2	4	3		
	Actual to date							6	11	15	17	4	7		
No contract of a state of a state of the sta	Target														
Number of active referrals receiving recommendations within	Actual				5	7	6	3	4	11	5	6	7		
24 hours	Actual to date							3	7	18	23	6	13		
% of active referrals receiving recommendations within 24	Target	100%													
hours	%							100%	100%	100%	100%	100%	100%		
	Target														
Number and % of completed reports shared with LA commissioner and the CCG IPC team within 21 working days	Actual							7	1	1	0	2	8		
	%							100%	100%	100%	100%	100%	100%		
	Target							1.55,3							
Number of CCH &SCS IPC policies audited	Actual							3	1	1	0	1	2		
realitibet of Oot I account to policies addited	Actual to date							3	1	5	5	1	3		

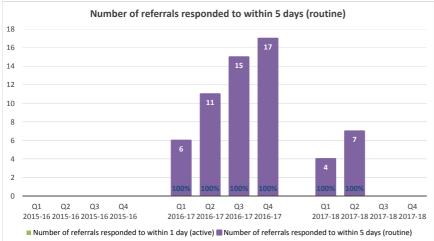
Comments on performance	Lead:	Date:
KPI is consistence to previous quarter and there is no sufficient change.	CaAS	02/11/2017
Number of high risks reported has increased by 50% compared to Q2 2016/17		

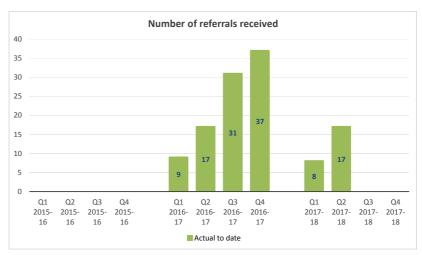


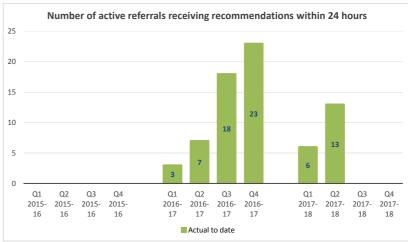












Red Amber Green Not rated

Phof ratings

DOT worse, Sig worse DOT worse, Sig NS DOT worse, Sig better

PHOF Status	Score
Sig worse, DOT worse	-11
Sig worse, DOT same	-10
Sig worse, DOT improving	-9
Sig NS, DOT worse	-1
Sig NS, DOT same	0
Sig NS, DOT improving	1
Sig better, DOT worse	9
Sig better, DOT same	10
o	44.01

Sig better, DOT improving 11 Sig Better, DOT Improving